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December 6, 2006

Ira Feinberg, The Dean of Clean
Panaram International Trading Company
126 Greylock Avenue
Belleville, NJ 07109

Re: Crystal Clear Window Cleaning System

Dear Ira:

Car'l B. Klean Car Wash started using your "Crystal Clear Window Cleaning System" in September of 2006. Setting up our window-cleaning program necessitated a rather small investment on my part. However, the return on that minimal investment has been huge.

Since initiating the program, we are consistently producing clear, clean windows with ZERO customer complaints in the past three months! Our staff has been relieved of carrying quart-sized spray bottles to carrying a few lightweight micro fiber towels washed with Hot Glass cleaner. The window-cleaning task is performed faster, easier and with much better results.

There is, with any new program, a learning curve of equipment, product and process. You did an excellent job of helping us set up both the equipment and product with our Continental washer. You were responsive to my phone calls to ensure our process wash working correctly. Thank you for a terrific program!

Best regards,
JBR Enterprises, Inc.
Dba Car'l B Klean Car Wash

Joseph P Reding
President